

Rhyme

Print Devices Cleaning Guide

With public health concerns over COVID-19, Rhyme is providing the following guidance to customers on how to effectively clean print devices and maintain a healthy work environment.

Cleaning Guidance

The following guidance is applicable to surfaces of Multifunction Devices, Printers, and Presses (e.g. panels, buttons, user interfaces, display screens, touch screens, doors/access handles).

1. Turn off the device, disconnect AC power, and unplug device from the outlet before cleaning.
2. Moisten a clean, soft, lint free, cotton cloth with a mixture of **70% isopropyl alcohol and 30% water** (also known as rubbing alcohol). Do not use fibrous materials, such as paper towels. The cloth should be moist with no free liquid to ensure dripping does not occur.
3. Do not use thinner, benzene or sodium hypochlorite (bleach). The film, glass and covers may be discolored or uneven.
4. Do not spray any liquids directly onto the product.
5. Gently wipe the moistened cloth on the surfaces to be cleaned. Take care to prevent moisture from entering inside the product or between gaps around the control panel or buttons. Disinfectant entering the product may result in extensive damage or failure due to corrosion.
6. When cleaning a display screen or control panel, carefully wipe in one direction, moving from the top of the display to the bottom. Do not rub the control panel strongly as it can be easily scratched or cracked.
7. Ensure surfaces have completely air-dried before turning the device on after cleaning. No moisture should be visible on the surface of the product before it is powered back on.
8. Wash hands immediately after, for at least 20 seconds.

